



RETAIL FOOD GROUP

Environmental Statement

We recognise the challenges and opportunities that environmental sustainability poses for the communities in which we operate. We acknowledge our responsibility to help protect the planet and are committed to building a more sustainable and inclusive world by minimising the impact of our activities on the environment. We are motivated to become a leader in sustainable practices and to fostering a culture of ethical behaviour and social responsibility that inspires others to work towards a more socially responsible and environmentally conscious world.

ENVIRONMENTAL STATEMENT

We recognize the important role we can play in positively investing in and contributing to the responsible management, measurement and minimization of the environmental impact of our business and supply chain.

We recognize that we can inspire or influence others to share our vision and to work with us to help build a more socially responsible and environmentally conscious world.

This includes, through our Supply Partner Code of Conduct, requiring our suppliers to contribute to maintaining a responsible and ethical supply chain that not only meets the requirements of the law but also community expectations and standards.

We are committed to identifying and implementing new initiatives to drive positive outcomes for the environment and the communities in which our business operates.

We have established a Sustainability Committee to further demonstrate our commitment to the matters outlined in this Environmental Statement and identify, and where able, to implement and oversee new initiatives, systems and controls that will better help us to play a more constructive role in contributing to the development of a more socially responsible and environmentally conscious world.

Without limiting the commitments outlined above, we will seek, where able, to implement appropriate solutions to:

Carbon Neutrality/Carbon Management:

- Measure the annual carbon emissions of our business and take action to reduce or optimize energy use and our carbon footprint;
- Conserve energy, giving preference to renewable sources of energy and related materials;
- Reduce emissions emanating from activities associated with our business and franchise network;

Water & Waste Reduction:

- Reduce our water consumption and waste across our national support offices, our coffee production facility and throughout our franchise network;
- Develop more effective waste management and recycling procedures;
- Promote renewables and compostable or recyclable packing, on-pack labelling and end use recycling and disposal;
- Implement or support green packaging options including keep cups, recyclable pizza boxes and reusable bread bags;
- Eliminate single use plastics;
- Protect clean water sources from hazardous material handled or transported within our business;
- Find opportunities to reuse, recycle and recover materials to avoid or minimize landfill waste;

Responsible Sourcing:

- Implement and commit to more responsible sourcing protocols;
- Promote sustainable farming practices for coffee beans, grain and other ingredients used throughout our supply chain;
- Invest in certification programs vis-à-vis responsible sourcing of coffee products;
- Balance business needs while improving local and global environments and their natural resources;

Collaboration:

- Encourage and support our franchise partners, master franchise partners, and their employees and suppliers to improve their environmental awareness and to become more environmentally responsible;
- Provide support and guidance to our franchise partners and master franchise partners to help them achieve their sustainability goals;
- Support our franchise partners and master franchise partners to reduce the environmental impact of their own supply chains;
- Communicate the importance of environmental sustainability to external stakeholders;
- Collaborate and partner with environmental organisations and initiatives which promote sustainability;
- Share best practice advice and information with our business partners;

Legal:

- Comply with all applicable environmental legislation and relevant standards of practice; and, to
- Seek that all employees, suppliers, contractors, franchise partners and master franchise partners observe the principles and objectives of this Environmental Statement.

We are also committed to evolving the development and delivery of more effective processes to assess the outcome of initiatives implemented pursuant to this Environmental Statement to help us:

- Improve our visibility of the environmental impact of our business and supply chain;
- Identify areas of our business which require more rigorous monitoring;
- Establish a more sustainable framework for risk identification, escalation and mitigation; and, to
- Audit and verify information relevant to the environmental impact of our business.



Peter George

Executive Chairman

Retail Food Group Limited

Retail Food Group is a global food and beverage company headquartered in Queensland. It is Australia's largest multi-brand retail food franchise manager and is the owner of iconic brands including Gloria Jean's, Donut King, Brumby's Bakery, Crust Pizza, Michel's Patisserie, Pizza Capers, Cafe2U and The Coffee Guy. RFG is also a roaster and supplier of high-quality coffee products, supplied under the Di Bella Coffee brand. For more information about RFG, please visit: www.rfg.com.au

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